



Cancellation Notice



The Consumer Contracts - Information, Cancellation and Additional Charges Regulations 2013

Under the above regulations you have a right to cancel your contract during a period of 14 calendar days from the day this notice is sent or given to you. During that period, if you choose to cancel the contract, any money paid by you will be refunded.

However, if you have already given written approval for the work to begin before the end of the cancellation period you may be required to pay for goods or services already provided.

If you wish to cancel the contract you must do so in writing and deliver personally or send (which may be electronic mail or post) this to the person named on the original 'Work Start Authorisation' notice.

The notice of cancellation is deemed to be served as soon as it is posted or in the case of an electronic communication from the day it is sent.

Your notice should be sent to:

By Email – service@prtheating.com

By Post – PRT Heating LTD, Unit 1-2, 403 Broad Lane, Coventry, CV5 7AX